

## Quick Reference Code Pad Beeping GE/Networks/Caddax

1. If code pad is beeping type your code to silence it. You may have to type it twice.

2. To determine what the trouble code is, go to the read-out code pad (normally in the master bedroom)

and press \*2. The screen will display what the problem is. (The most common trouble conditions are low battery or loss of phone line.) Once you identify the trouble condition, press # to exit. You may have to press the # key twice.

3. The system can still be armed when in a trouble condition. However, the code pad will start beeping when you arm the system; you must type in your code to silence it. You must also enter your code two times when disarming the system while it is in a trouble condition, once to disarm it and once to silence the beeping.

4. If you determine that the battery is low, a new battery can be purchased directly from Vision Security or you can obtain one at Batteries Plus or online. You will need to purchase a 12-volt, 7-amp-hour battery for an alarm. (A 5 to 8.5-amp-hour battery can be used, but stay as close to 7 as possible.)

5. To replace the battery:

a. Go to the main control panel. All wires in the panel are low voltage and will not harm you.

b. Remove the red and black wires from the old battery.

c. The code pad will start beeping. Enter your code to silence it.

d. Put the red wire on the red mark and the black wire on the black mark of the new battery.

e. Once the new battery is in, arm and disarm your system to clear the low-battery si

6. To test system:

a. Arm panel in exit mode.

b. Open back door or window, and wait for siren.

c. Once siren begins, count to 15; then type code to disarm.

d. Wait for monitoring station to call; give password or pass code.

e. If you have any problems call us.

7. (NOTE: Step 8 is *not* necessary if you have an alarm.com communicator.) To set the clock, press \*97 and enter your code. Use the arrow keys on top right to set correct date and time. Continue to press \* to advance to the next item; use arrow keys to set correctly. When you are back to year, press \* again, and all should be normal.

8. To change user code, press \*5 and enter master code (01).

To change master code, press 01 and enter new 4-digit code.

9. To add second or third code, follow above steps, except press 02 for user 2 and 03 for user 3.

**Don't forget! We are on call 24 hours a day.**

**Phone number is on inside of code pad door or Decal on Control  
Panel. (866-985-2284)**